



kitchen think

## **Instructions for Installation and Use**

**Aquarius DWF40  
60cm free standing  
Dishwasher**

**To the Installer**

**Before installation fill in the product details on the back cover of this book.  
The information can be found on the rating plate.**

**To the User**

**You must read the instructions prior to installing and using the appliance and  
then retain them for future reference.**



## Contents

Electrical Connection	4
For Your Safety	5
Installation	6
Getting to know your Dishwasher	7
How to use your Dishwasher	8
Programme Chart	9
Before Using your Dishwasher	10-11
Loading your Dishwasher	12
Information for Test Labs	13
Care and Cleaning	14
Troubleshooting	15
Notes	16-17
After Sales Service	18
Hotpoint Guarantee	19
Key Contacts	Back Cover

### Retention of this Instruction Book

This Instruction Book must be kept handy for reference as it contains important details on the safe and proper use of the appliance.

If you sell or pass the appliance to someone else, or move house and leave it behind, make sure this Book is also provided so the new owner can become familiar with the appliance and safety warnings.

If the Book is lost or damaged a copy may be obtained from:  
GDA LTD., Morley Way, Peterborough, PE2 9JB

## Electrical Connection

**WARNING: This appliance must be earthed.**

### Fuses

Your appliance comes fitted with a plug and a 13A fuse. If you need to replace the fuse, only those rated at 13A and ASTA approved to BS1362 should be used. If you lose the fuse cover, a replacement may be obtained from your local authorised Service Centre or Electrical company. Correct replacement is identified by colour coding or the marking on base of plug.

**WARNING: DO NOT use the plug unless the fuse cover is fitted.**

### Changing the Plug


Cut off and dispose of the supplied plug if it does not fit your socket.

**WARNING: To avoid a shock hazard DO NOT insert the discarded plug into a socket anywhere else.**

IMPORTANT: WIRES IN THE MAINS LEAD ARE COLOURED IN ACCORDANCE WITH THE FOLLOWING CODE:

Green/Yellow	-	Earth
Blue	-	Neutral
Brown	-	Live

If you change the plug, the colour of the wires in the mains lead may not correspond with the terminal markings in the plug, which if not coloured, could be:

EARTH	'E' or	
NEUTRAL	'N'	
LIVE	'L'	

### Changing the Mains Lead

A lead can be ordered from Hotpoint Service  
UK: 08709 066 066 or  
Republic of Ireland: 1850 302 220

If you have damaged the existing lead or require a longer one a charge will be made. It is strongly advised that this work is carried out by a qualified electrician.

If the domestic wiring includes a residual current-operated circuit breaker, ensure that it conforms to the latest regulations.

### Safety Information

At the time of delivery...

All functions of your dishwasher have been thoroughly tested at the factory. A small number of water marks may have been left as a result, they will disappear when the appliance is used for the first time.

**WARNING: The dishwasher must not be connected to the electricity supply while installation is being carried out.**

- This appliance should only be connected to a 230/240V AC source, via a properly installed earthed socket.
- Use the dishwasher solely in a domestic environment.
- DO NOT stand or place heavy objects on the door when it is open, this could damage the door or cause the appliance to tip forward.

### If your family includes children...

- DO NOT allow children to play with the appliance or tamper with its controls.
- Keep detergents and rinse aids away from children. Keep children away from the open door of a dishwasher, there could still be some detergent left inside.

### CAUTION:

The dishwasher meets the requirements set out by the regulations in force concerning safety and electrical equipment.

Any technical checks should be conducted exclusively by a trained and authorised technician: Repairs carried out by unauthorised persons will invalidate the guarantee, as well as posing a potential hazard to the user.

The manufacturer declines all responsibility for damage to persons or property resulting from failure to observe the above precautions, from tampering with even a single component or from the use of non-original spare parts.

# For your Safety

This manual forms an integral part of the appliance. It must always be kept handy for reference. Read through all the instructions contained in this manual before using the dishwasher.

Installation must be performed by a qualified technician, in compliance with the regulations in force, including the prevention and elimination of radio frequency interference.

***The dishwasher is designed for washing and drying dishes, any other use shall be considered improper. The manufacturer declines all responsibility for uses other than those described above.***

1. Separate the various packaging materials and dispose of safely - DO NOT leave discarded packaging material around the home.
2. After removing the packaging, check to make sure your appliance is intact. If in doubt, contact a qualified professional.
3. DO NOT use extension leads and multiple plugs. If the electricity supply wire is not long enough, then have it replaced with one of the correct length and remember that it should be free of bends or dangerous kinks.
4. In the event of any damage to the power cord have it replaced by a qualified technician.
5. The mains plug must be easily accessible after installation.
6. If the appliance is not operating properly or if maintenance operations are necessary, disconnect the dishwasher from the mains power supply (unplug it!).
7. DO NOT install outdoors, not even if the area is covered by a roof: it is extremely dangerous to leave it exposed to rain and thunderstorms.
8. If installed on a carpeted or covered floor, ensure that the openings on the underside are not obstructed.
9. Do not touch the heating element during or straight after a wash cycle.
10. If the appliance malfunctions, turn off the water inlet tap and disconnect the plug from the wall socket. Then read the section entitled "Troubleshooting". If you cannot resolve the problem, then call Hotpoint Service (see KEY CONTACTS, back page).
11. Cutlery and sharp utensils should always be inserted in random order, with the blades pointing downwards (take care with knife blades).
12. For your own safety ensure the door is closed when the dishwasher is in use.

***The rating plate, featuring the technical data, serial number and markings, is visibly positioned on the inner edge of the door. DO NOT remove the rating plate.***

The dishwasher is intended for use by adults. DO NOT allow children to come near or play with the controls.

Keep children away from detergents and clear of the dishwasher door when open.

Keep all packaging material away from children.

1. DO NOT use solvents, such as alcohol or turpentine which may cause an explosion.
2. DO NOT load dishes to wash that are soiled with ash, wax or paints.
3. DO NOT lean, sit or stand on any part of the dishwasher - this could cause injury and/or damage the appliance.
4. DO NOT drink any water residues from inside the dishwasher.

## Installation

Choose where you want to install your dishwasher, you can place it so that its sides or back panel are side by side with furniture or up against the wall. The dishwasher is provided with water supply and drain hoses, which can be directed towards the left or right to facilitate appropriate installation.

### Levelling.

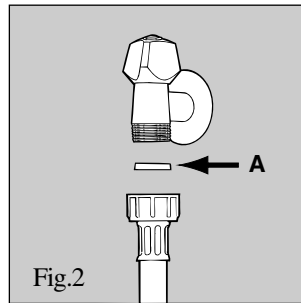
Once the appliance is positioned, adjust the feet by screwing them in or out depending on how high you want it and to level it so that it is horizontal. Make sure that it is not inclined more than 2 degrees. If the appliance is level, it will help ensure its correct operation.

### Height Adjustment

Insert the appliance into the cutout and then adjust the height using the screws located on the front bottom part of the machine. Use a screwdriver to turn the screws in the clockwise or anti-clockwise direction to increase or decrease the height respectively.

### Cold water connection.

Connect the cold water supply hose, inserting the small filter supplied with the dishwasher and making sure that it is fastened tightly in place (see figure 2). If the water hoses are new or have been out of use for an extended period of time, let the water run to make sure it is clear and free of impurities before making the connection. If this precaution is not taken, the water inlet could get blocked, causing damage to your dishwasher.



### Anti-flooding protection

Your dishwasher has a special system which stops the water supply in the event of leaks inside the appliance. It is equipped with a water inlet that has a clear outer hose and an inner high pressure hose which turns bright red if it breaks. Leaks are prevented as the clear outer hose now contains the water. It is vital that you check it on a regular basis, if you see it has turned bright red, you know you need to replace it as soon as possible. Call for an authorised technical engineer to come and replace it.

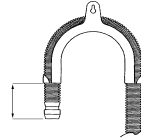
### Drain hose connection.

**WARNING:** Connect your dishwasher drain hose to pipes which connect to the foul drain system and not to surface water drains.

**IMPORTANT:** For the correct operation of your dishwasher, it is essential to comply with the following information:-

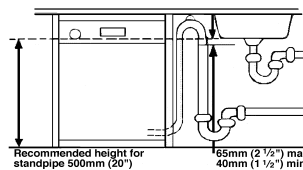
### Standpipe:

Ensure that the hose is not pushed too far down the standpipe. If the end of your drain hose is fitted with 'retaining flaps', ensure they are inserted fully into the standpipe. This will prevent the pipe from jumping out during installation and use.



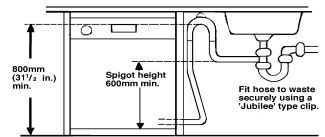
**DO NOT** position the standpipe near an electrical outlet. **ENSURE** that the drain hose is not kinked and it is routed as shown in the diagram.

The standpipe should have a bore of at least 38mm (1 1/2"). It should be installed as shown, have a trap fitted and must discharge into the same drain system as your household sink. It **MUST NOT** be connected to a surface water drain.

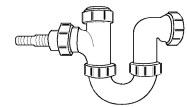


### Sink Waste System:

For under sink drainage: Before connecting the drain hose, remove any internal restrictions - This will prevent a build up of debris which could cause a blockage. Remove any restrictions from the waste spigot and ensure that the sealing bung is removed. The hose should be routed, such that it is raised to a minimum height of 800mm (31 1/2").



**NOTE:** Ensure the sink outlet pipe has a minimum diameter of 32mm.



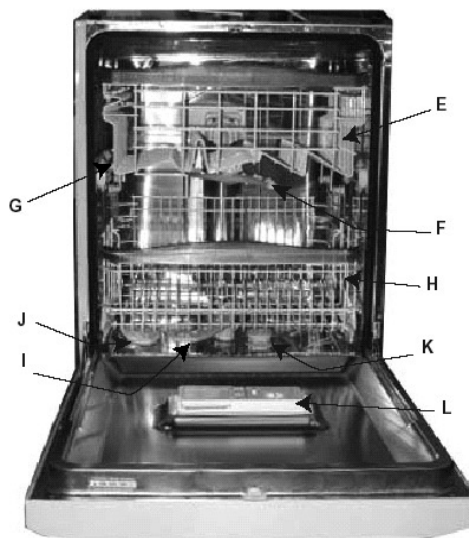
1. Untie the end of the GREY drainage hose from the rear of the appliance.
2. Reposition the 'Hooked End Support' as required along the GREY drainage hose.
3. If fitting an under sink waste disposal unit, cut out the membrane, bung or blanking plug.
4. Attach the GREY drainage hose to the under sink waste disposal unit securely, using the clip and rubber tube supplied.



**Ensure the drain hose is securely attached, to prevent it coming away while the machine is in use and causing a flood.**

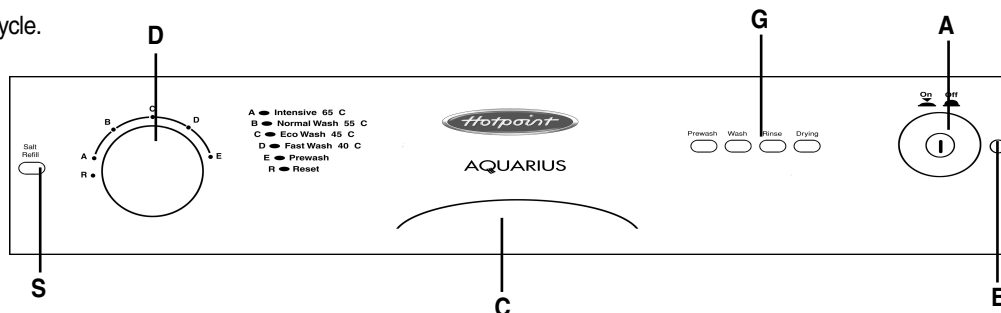
## Getting to know your Dishwasher

- E. Upper basket
- F. Top spray arm
- G. Basket height adjuster
- H. Lower basket
- I. Bottom spray arm
- J. Salt container cap
- K. Washing filter
- L. Detergent and rinse aid dispenser



## The Controls

- A. ON-OFF Button**  
Press this button to switch the appliance on.
- B. ON-OFF Indicator light**  
This light informs you that the dishwasher is on.
- C. Door opening handle**  
Use this handle to open the door.
- D. Knob for selecting cycles**  
Use this knob to select the cycle.
- G. Cycle phase indicator light**  
These indicator lights inform you which cycle phase is underway (prewash, wash, rinses, drying).
- S. Low Salt indicator light**  
This light warns you that it is time to add more salt.



Technical Characteristics	
Width	60cm
Depth	60cm
Height	85cm
Capacity	12 standard place settings
Mains Water Pressure	30 KPa 1MPa (0,3 10 bar)
Power Voltage	see rating plate
Total absorber power	see rating plate
Fuse	see rating plate

This dishwasher conforms to the following European Community Directives:

- 73/23/EEC of 19/02/73 (Low Voltage) and subsequent modifications;
- 89/336/EEC of 03/05/89 (Electromagnetic Compatibility) and subsequent modifications;

## How to use your Dishwasher

### First of all.

- Turn on the water supply tap completely.
- Add the correct amount of detergent.
- Load the baskets correctly.
- Check that the spray arms rotate freely.
- Close the door securely.

- Press the ON-OFF button "A": you will hear a short beep and indicator light "B" comes on.

Your appliance is now on and awaiting instructions.

### Select the wash cycle.

Select the wash cycle by turning knob "D" clockwise until the indicator is in line with the letter of the wash cycle required.

Select the wash cycle most suitable for the type of dishes to wash (see 'Programme Chart').

After a few seconds you will hear a short beep and indicator light "G" will come on, indicating the wash cycle has begun. It is not advisable to make any changes at this point.

### Indicator lights.

Your dishwasher has indicator lights "G" which light up to indicate the wash cycle phase that is underway.

### Modifying a wash cycle in progress.

If you have chosen the wrong cycle - You can modify the wash cycle in progress, if it has only just started. Turn the knob anti-clockwise and set it to Reset, after a few seconds you will hear four beeps and indicator light "G" will go out to show all the settings will have been cancelled. You are now free to re-set the correct wash cycle.

### You've left out a dish?

Interrupt the wash cycle by pressing the On-Off button "A", then insert the dish you had forgotten.

When you shut the door, press the On-Off button again. The cycle will start up from where you interrupted it.

### Cycle end

The end of the wash cycle is indicated by 2 short beeps and the flashing of the drying phase indicator light.

Turn the appliance off by pressing the On-Off button "A", thus switching off the electricity supply.

Turn off the water tap.

Wait a few minutes before unloading the dishes: they are very hot! If you wait a little while, they dry better due to the steam.

Empty the lower basket first.

### There's been a power failure or you opened the dishwasher door

The wash cycle stops and then restarts when the electricity comes back on or when you close the door.

**For your own safety, ensure the door is closed, when the dishwasher is not in use.**



# Programme Chart

Select the most suitable programme for the type of dishes and how dirty they are. To select the wash programme see the chart below:

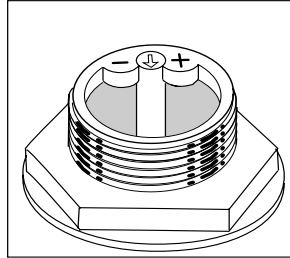
Select the right wash cycle for your dishes. Selecting the most suitable wash cycle for the load ensures clean dishes and a more economical use of water and electricity.

CYCLE	CYCLE SELECTION INSTRUCTIONS	CYCLE DESCRIPTION	DETERGENT FOR PRE-WASH & WASH	RINSE AID	WASH CYCLE DURATION (without extra drying) in minutes
<b>A</b> <b>INTENSIVE WASH</b>	Very dirty dishes and pans (NOT to be used for delicate items)	Pre-wash with hot water at 40 C Extended wash at 65 C 2 cold rinses Hot rinse at 65 C Drying	5 + 25g	*	120
<b>B</b> <b>NORMAL WASH</b>	Cycle for normally dirty pans and dishes. Standard daily cycle.	Pre-wash with cold water Short wash at 55 C - cold rinse Hot rinse at 70 C Drying	5 + 25g	*	72
<b>C</b> <b>ECO WASH</b>	Environmentally friendly cycle, with low energy consumption levels, suitable for normally dirty pans and dishes.	2 cold pre-washes Extended wash at 45 C Hot rinse at 65 C Drying	5 + 25g	*	130
<b>D</b> <b>FAST WASH</b>	Economic and fast cycle to be used for slightly dirty dishes. Run cycle immediately after use. No drying.	Short wash at 40 C Cold rinse	25g		26
<b>E</b> <b>PREWASH</b>	Preliminary wash cycle for dishes while awaiting completion of the load with the dishes from the next meal.	Short cold wash to prevent food from drying onto the dishes.			12

To optimise wash performance and save on energy, try to use the dishwasher with a full wash load. If it takes some time to fill your dishwasher, use the pre-wash to avoid caked on food and build up of bad odours.

## Before Using your Dishwasher

Water hardness varies according to where you live. If the water in your home is hard, without water softening, incrustations would form on your dishes. Your dishwasher is fitted with a water softener which uses special salt to get rid of limescale in the water.



### Adjusting the water softener.

Your dishwasher can adjust its salt consumption according to the hardness of the water in your home. This way, you can optimise and customise your dishwasher's salt consumption.

To adjust salt consumption, do as follows:

1. Unscrew the salt container cap
2. There is an arrow on the neck of the container (see figure): if necessary, turn the arrow anti-clockwise from the "-" setting to the "+" setting.

Select the arrow position depending on the water hardness, referring to the table.

### IMPORTANT:

Only use recommend dishwasher salt **DO NOT** use everyday table salt, cooking salt as they contain insoluble substances which could harm your dishwasher.

Water Hardness					
Clarke degrees	°dH	mmol/l	Selector position	Salt consumption (gram s/cycle)	Autonomy (cycles/2 kg)
0 14	0 17	0 1,7	/	0	/
14 36	18 44	1,8 4,4	" "	20	60
36 71	45 89	4,5 8,9	M ED	40	40
>71	> 89	> 8,9	"+" "	60	25

You don't know how hard the water in your home is? Ask the company that supplies water in your area.

## Salt

### Filling the salt container.

Always use salt which is intended for dishwasher use.

The salt container is situated underneath the lower basket, fill it up as follows:

1. Pull out the lower basket completely, unscrew and remove the container cap
2. If it is the first time you add the salt, first fill the container up with water (you won't have to do this again next time)
3. Put the dishwasher funnel on the hole and pour in approximately two kilos of salt. It is normal that some water comes out of the container.
4. Screw the cap back in place carefully.

### When to add salt:

The salt container should be filled up when the low salt indicator light "S" flashes.

The dishwasher will remind you to do so for three consecutive wash cycles.



### WARNING:

**DO NOT** pour detergent into the special salt container - This will destroy the water softener.

### IMPORTANT NOTICE:

3 in 1 dishwasher tablets are now available. These combine detergent, salt and rinse aid **ALL IN ONE**. If the water in your area is hard or very hard, we still recommend you add salt to the salt container to prevent white streaks on your dishes and in the dishwashers interior.

Add rinse aid to the dispenser, only if you are dissatisfied with the results. In all cases, please read the manufacturers instructions on the packet.

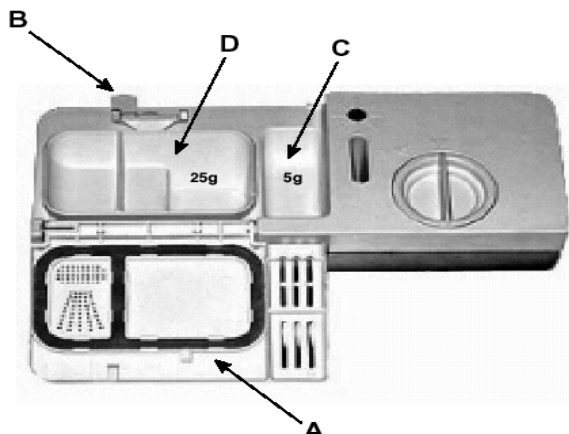
If you are only using the 3 in 1 products, after a number of cycles it is normal for the salt and rinse aid indicator lights to flash permanently.

## Before Using your Dishwasher

### The detergent

#### Adding detergent

To open lid A, press button B.  
The detergent should be put into the two containers C and D.  
If using a tablet, put it in container "D".  
Now you can close the lid: press it down until you hear it click.



#### If it won't close

Check whether there is any detergent residue on the edges of the dispenser. Remove the excess.

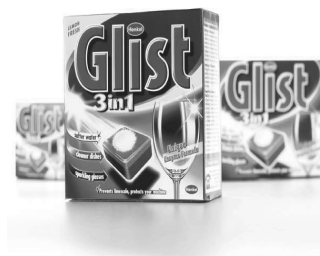
### We recommend Glist 3 in 1 for use in all Hotpoint dishwashers...

Brilliant cleaning is guaranteed with **Glist 3 in 1**.

**Hotpoint only recommends Glist 3 in 1 Dishwasher tablets to give outstanding cleaning and care.**

It is important to use detergent specially designed for domestic dishwashers. (Always follow the manufacturers instructions.)

**Glist 3 in 1** advanced dishwasher tablets with active enzymes are the ideal way to protect and care for your dishwasher, while getting your dishes and glasses sparkling clean.



#### Softer Water:

Built in salt action softens water, helping to prevent the build up of limescale in the dishwasher and improve the cleaning result\*.

#### Cleaner Dishes:

With unique active enzymes in the cleaning phase **Glist 3 in 1** breaks down even the hard to shift foodstuffs and grease, leaving the dishes spotless and the dishwasher clean too.

#### Sparkling Results:

The built-in Glist rinse agent ensures the dishes and glasses are free from water marks and smears.

\*If you live in an area particularly prone to very hard water (>35°f) Glist and Hotpoint recommend that you continue to keep your dishwasher salt topped up.

If you have any questions regarding **Glist 3 in 1**, please contact the hotline on 0800 216 730.

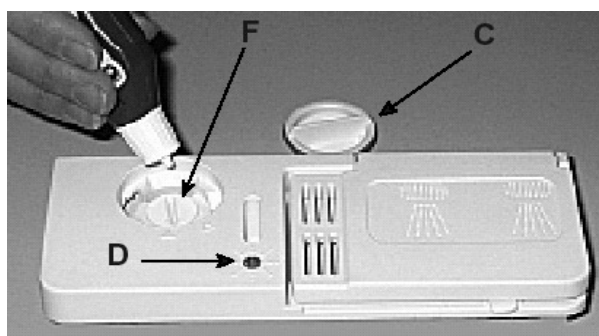
### Rinse aid.

Rinse aid makes dishes sparkle more as it improves their drying. The rinse aid container is situated on the inside of the door.

You should fill the rinse aid container when indicator D lights up to show you it is empty.

#### Adding rinse aid.

To open the dispenser, turn cap C anticlockwise. Take care when you pour in the rinse aid to avoid it overflowing. You can regulate the amount of rinse aid used by the dishwasher, move the adjuster F which you will find under lid C.



- The amount of rinse aid needs to be increased if the dishes appear dull or you can see circular stains.

- The amount of rinse aid needs to be reduced if the dishes are sticky or you can see white streaks.

You can choose from six different positions.  
It is normally set to 4.

## Loading your Dishwasher

### First of all.

Before placing dishes in the baskets, remove all course food remains. This avoids blocking the filter, which would reduce the efficiency of the wash.

If saucepans and frying pans are very dirty, allow them to soak before being washed.

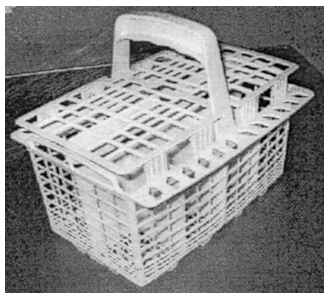
To make it easier to load your dishes, pull the baskets out.

### What goes into the lower basket?

We recommend you place the most difficult dishes to wash into the lower basket: saucepans, lids, soup dishes and plates (a load example is shown in the photo).

- **Serving dishes and large lids:** place them on the sides of the basket.
- **Saucepans, salad bowls:** must always be placed upside down
- **Very deep dishes:** place them obliquely, thus allowing water to run down them and cleaning them better
- **Glasses and cups:** position them as shown in load example photo.

The cutlery basket is equipped with two removable grids. Cutlery and sharp utensils should always be inserted in random order with the blades pointing downwards (take care with knife blades. Position them so that they don't touch).



### What goes into the upper basket?

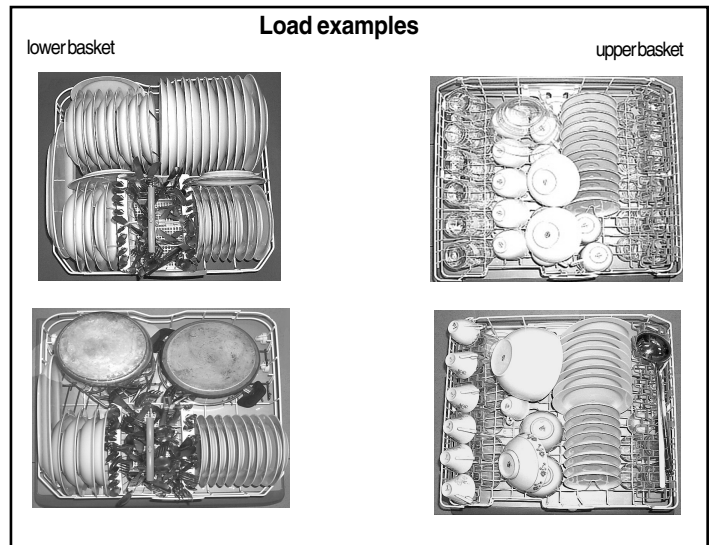
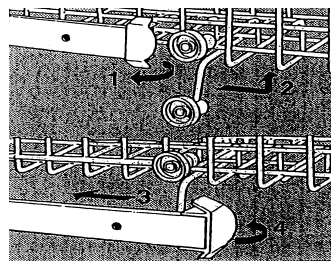
Place delicate and lightweight dishes in the upper basket: glasses, tea cups and coffee cups, saucers and plates - shallow salad bowls, slightly dirty frying pans and shallow pans. Position lightweight dishes in such as way as to avoid their being moved by the spray of water.

The dishwasher can also be equipped with one or two tip up compartments onto which you can place mugs and cups, as well as long sharp knives and serving cutlery.

After loading the dishes, remember to check that the spray arms can turn freely without hitting against any dishes.

### How to adjust the upper basket.

The upper basket can be set in high or low position to enable you to organise your dishes effortlessly. Open the rail stop flaps and pull the rack out completely. Now place it in the high or low position, then slide is along the guide rails until the front wheels also go in. Now close the rail stop flaps. Follow the sequence 1,2,3,4 illustrated (below).



## What can I Wash *Items not suitable for the dishwasher:*

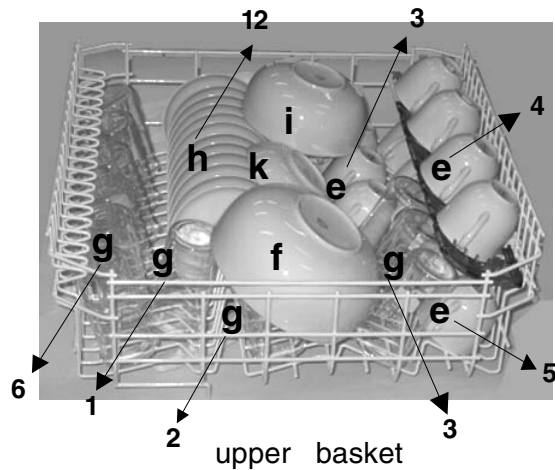
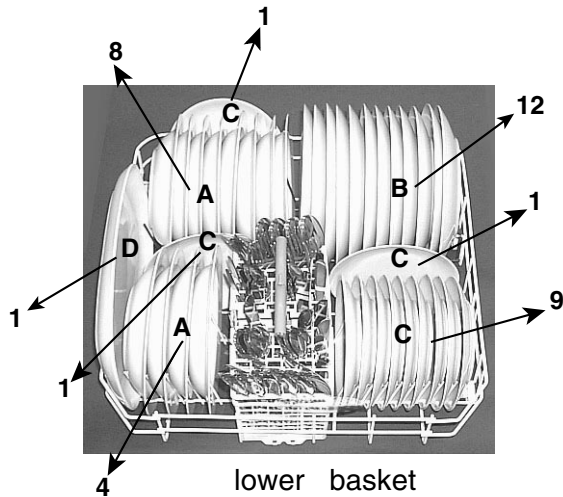
- Cutlery and tableware made from wood or part wood - They may become faded and unsightly in appearance.
- Avoid washing horn handled and bronze cutlery in the machine.
- Delicate/decorative glassware and vases, special antique or irreplaceable china - the decorative patterns printed on these items will not be dishwasher proof.
- Plastic objects that are not resistant to hot water.
- Copper and Pewter utensils. Aluminium and Silver objects.
- Some types of glass can become opaque in appearance after they have been washed too many times in a dishwasher.
- Highly absorbent materials such as sponges and towels should never be placed in a dishwasher.
- **If in any doubt, check with the manufacturer on items suitability for dishwasher's.**

**WARNING:** Dishes or cutlery soiled with tobacco ash, wax, lubricating grease or paint should not be put in the dishwasher.

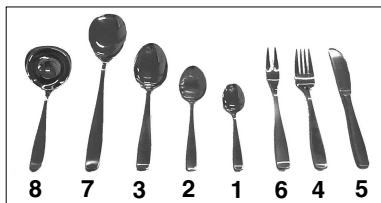
*Our recommendation: In future, only purchase table or kitchenware that has been confirmed - dishwasher proof.*

## INFORMATION FOR TEST LABS

Load for 12 Standard Settings tests (upper basket at top position)



LOWER BASKET			UPPER BASKET		
TYPE	ITEM	DIAMETER / VOLUME (approximately)	TYPE	ITEM	DIAMETER / VOLUME (approximately)
A	soup dish	23 cm	e	cup	0.20 l.
B	dinner plate	26 cm	f	servicing bowl	19 cm
C	dessert plate	19 cm	g	glass	250 ml.
D	oval platter	35 cm	h	saucer	14 cm
			k	servicing bowl	13 cm
			j	servicing bowl	16 cm

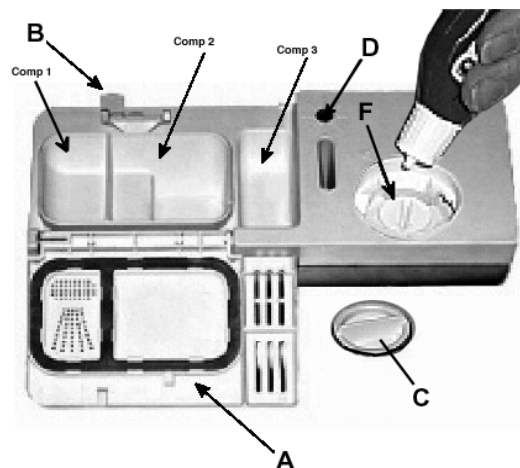
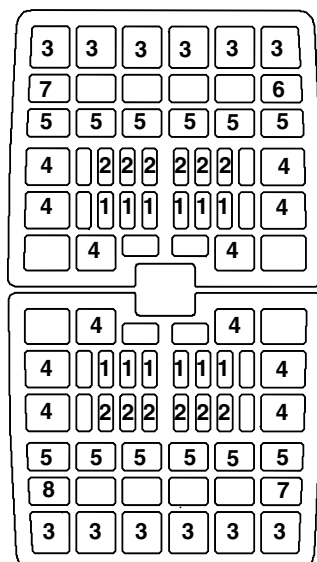


### The rinse aid

There are 6 different settings; the normal dosage setting is 5.

### Loading the detergent

To open lid "A", press button "B". The cleaning detergent should be introduced into the three containers "1", "2" and "3". (see table below)



The cutlery basket is equipped with two removable grids. Cutlery and sharp utensils should always be inserted in random order with the blades pointing downwards (take care with knife blades. Position them so that they don't touch).

\* Select the Eco wash cycles (see 'Programme Chart' in this instruction booklet).

Press the "extra dry" button (depending on Model. Don't press the "extra dry" button if Model has the "turbo-dry" fan (see features in the 'Get to Know Your Dishwasher' section in this instruction book).

	Cycle	Total detergent	Comp.1	Comp.2	Comp.3
EN 50242	See booklet *	30 gr.		25	5
IEC/ DIN	See booklet ●	30 gr.	10	20	

## Care and Cleaning

### Unplug the appliance.

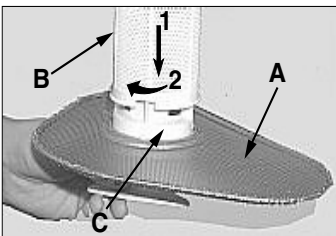
Before carrying out any cleaning or maintenance on the dishwasher, always remove the plug from the electricity socket.

### After every wash.

When the wash cycle has ended, always remember to turn off the water supply tap and to leave the appliance door ajar. This way, moisture and bad odours will not be trapped inside.

### The filter assembly

- If you want consistent good results from your dishwasher, you need to clean the filter assembly.
- Remove the larger food particles trapped inside the cup "C" and the semi-circular filter A after each wash; pull the cup handle upwards to remove them. Just rinse them under running water.
- The entire filter assembly should be cleaned thoroughly once a month: cup C + semi-circular filter A + cylindrical filter B. Rotate filter "B" anticlockwise to remove it. For cleaning, use a non metallic brush.



Reassemble the filter parts (as shown in the figure) and reinsert the whole assembly into the dishwasher. Position it into its housing and press downwards. The dishwasher is not to be used without filters. Improper replacement of the filters may reduce the efficiency of the wash and even damage your dishwasher.

### Cleaning the spray arms.

Food residue may become encrusted onto the spray arms and block the holes where water comes out. Check the spray arms regularly and clean them once in a while.



### Cleaning the Water Inlet Filter

Periodically clean the water inlet filter (see figure 2 under "Installation") located on the outlet of the water supply tap. After turning off the water tap, unscrew the end of the water supply hose, remove the filter and clean it carefully under running water. Then, return the filter to its place and tighten the water supply hose back into position.

### The seals.

One of the factors that cause unpleasant odours to form inside the dishwasher is food that remains trapped in the seals. Periodic cleaning using a damp sponge will prevent this from occurring.

**DO NOT** use solvents or abrasives to clean the exterior and rubber parts of your appliance, do not use solvents or abrasive cleaning products. Use a cloth dampened with lukewarm soapy water only. If there are any stains on the surface of the appliance interior, use a cloth dampened with water and a little white vinegar, or a cleaning product specifically made for dishwashers.

### Going away

If the dishwasher is not going to be used for some time, carry out the following:

- run a cycle with the dishwasher empty.
- switch off at the electrical socket and unplug.
- turn off the water supply tap, disconnect the inlet hose and allow to drain.
- fill the rinse aid dispenser.
- leave the door ajar, to prevent the build up of unpleasant odours inside the dishwasher.

Before using the dishwasher after a long break, plug in and switch on at the electrical socket. Reconnect the inlet hose and turn on the water supply tap. Check there are no deposits of rust inside the water pipe, if there are allow water to run from the supply tap for a few minutes.

### Disconnecting the dishwasher.

When disconnecting the dishwasher it is important that tasks are carried out in the correct sequence.

- switch off at the mains and remove the plug from the socket.
- turn off the water supply.
- disconnect drain and water inlet hose.
- pull out the dishwasher, carefully, withdrawing hoses at the same time.

### Moving the appliance.

Drain water from the dishwasher. Secure all loose parts. Only transport in an upright position.

- If not kept upright during transport, any water remaining inside may seep into the control module and cause subsequent errors with programme functions.

# Troubleshooting

## Caution

- Do not forget that repairs should be carried out by a qualified specialist. Improper repairs can lead to considerable equipment damage, as well as danger to the user.
- The dishwasher must first be disconnected from the electricity supply before any repairs or other work can be carried out. Switch off at the mains socket and water supply and remove the plug.

## Resolving minor problems yourself.

Experience has shown that you can resolve most problems that arise during normal daily usage yourself, without having to call out a service engineer. Not only does this save costs but it also means the appliance is available for use again that much sooner. The following list of common occurrences and their remedies should help you identify the causes of most problems.

### If the dishwasher won't start, check...

- Is the dishwasher plugged in at the electricity socket and switched on?
- Is there a power failure, check other appliances.
- Check the fuse.
- Is the water supply tap turned on?
- Is the water inlet hose connected properly?
- Is the pressure of the water supply sufficient?
- Is the inlet hose kinked?
- Is the filter on the water supply hose blocked?
- Is the dishwasher door not closed properly?

### If water remains inside the dishwasher, check...

- the drain hose is not kinked.
- the drain syphon is not obstructed.
- the dishwasher filters are not clogged.

### If the dishes are not being cleaned properly, check...

- the correct amount of detergent has been added.
- there is regenerating salt in the salt container.
- the dishes have been loaded correctly.
- the selected programme is suitable for the type of dishes and the degree of soiling.
- all filters are clean and positioned correctly.
- the spray arm nozzles are not obstructed.
- there is nothing obstructing the rotation of the spray arms.

### Detergent compartment lid can not be closed, check...

- has the compartment been overfilled?
- is the mechanism clogged with remnants of detergent?

### If the dishes fail to dry or remain dirty, check...

- there is rinse aid inside the rinse aid container.
- the rinse aid dispenser setting is correct.
- the detergent being used is of good quality and has not lost its effectiveness (for example, through incorrect storage, with the box left open).

### If the dishes show signs of streaking, staining etc. check...

- the rinse aid dispenser setting is not set too high.

### If there are visible traces of rust inside the tank, check...

- the cap off the salt container is securely closed and that the water softener setting is correct.
- the correct amount of detergent is being used. Certain detergents can be more corrosive than others.
- the tank is made of steel and therefore any rust marks are due to external elements (fragments of rust from the tank pipes, pots, cutlery etc.) Special products are commercially available to remove such marks.

### ...During washing

- **Unusual amount of foam is created:**
  - Has the correct detergent been used.
- **Dishwasher stops suddenly during a wash cycle:**
  - There has been a power cut.
  - Water supply has been interrupted.
- **Knocking sound can be heard inside the dishwasher:**
  - A spray arm is knocking against dishes.
- **Rattling sound can be heard inside the dishwasher:**
  - Crockery has not been stacked properly.
- **Knocking sound can be heard coming from the inlet valves:**
  - This is caused by the way the water pipes are laid and it has no effect upon the way the dishwasher functions.

### Error messages

Your dishwasher is equipped with a safety system which is able to detect operating faults.

These faults are indicated by one or two wash cycle indicator lights "G" flashing rapidly.

Take a note of which lights are flashing, turn the appliance off and call Hotpoint Service for technical assistance (see back page).

### Tap off alarm

If you have forgotten to turn the water tap on, your dishwasher will alert you of this by sounding a few short beeps for a few minutes.

Turn on the water tap and the dishwasher will start after a few minutes.

If you are not there when the beeps sounded, the appliance will stop automatically and wash cycle lights 2 and 3 (wash and rinses) will flash rapidly.

Turn the dishwasher off at the On-Off button, check the water supply and turn on the water tap, wait approximately 20 seconds before turning appliance back on, then repeat your wash cycle selections, the wash cycle will start.

### Clogged filter alarm

If the dishwasher stops and wash cycle lights 1 and 3 (pre-wash and rinses) flash rapidly, this means the filter is clogged.

Turn the dishwasher off, follow cleaning instruction in the 'Care and Cleaning' section.

When the filter is back in position, turn the dishwasher back on.

Repeat your wash cycle selections, the wash cycle will start.

If after all the checks, the appliance still does not operate or the problem persists, call Hotpoint Service (see KEY CONTACTS, back page) and inform them of:

- the type of problem
- the abbreviation of the model name (Mod.) and the relative numbers (S/ N) written on the rating plate located on the inner edge of the door.

Switch off at the mains socket and remove the plug. Turn off the water supply.

## Notes



# Notes



## After Sales Service

**"No company is better positioned to offer an after sales service on a Hotpoint appliance than us - the manufacturer"**

As part of our commitment to you, all Hotpoint appliances have the added benefit of a fully inclusive parts and labour guarantee for the first 12 months. In addition to this you also have the advantage of **free replacement parts for the first 5 years** when fitted by a Hotpoint engineer. When the 12 months parts and labour guarantee expires we offer the following after sales service options:

### Repair Service and Information Help Desk

UK: 08709 066066

[www.theservicecentre.co.uk](http://www.theservicecentre.co.uk)

Republic of Ireland: 1850 302 200

Note: Our operators will require the Model number and the Serial number of your appliance

Available 364 days a year with a fast, effective and value for money service. We have the largest white goods repair service in the UK with over 900 of our own fully trained engineers. All repairs include a parts and labour guarantee for 12 months from the date of the repair.

If you require any information or have any questions about your appliance, our operators are on hand with help and advice.

All this ensures that you will receive the best available after sales service possible.

### Extended Warranties

UK: 08709 088 088

[www.theservicecentre.co.uk](http://www.theservicecentre.co.uk)

Republic of Ireland: 1850 502 200

Whether you have just one or a number of Hotpoint appliances in your kitchen, we offer two service cover plans to give you total peace of mind.

- Repair Protection Plan - FREE service repairs for a single Hotpoint appliance during the period of cover.
- Kitchen Cover - FREE service repairs for all your Hotpoint appliances less than 8 years old.

### Genuine Parts and Accessories UK: 08709 077 077

[www.theservicecentre.co.uk](http://www.theservicecentre.co.uk)

Republic of Ireland: (01) 842 6836

A wide range of genuine parts and accessories are available from our hotline or through our web site.

**Genuine parts and accessories, extended warranties and service repairs are all available on our web-site at:**





## Guarantee

### "Satisfaction guaranteed or your money back"

We give you a unique 'satisfaction guaranteed' promise - **valid for 90 days** - after you have purchased your Hotpoint appliance. If there is a technical problem simply call Hotpoint Repair service or visit our web-site at [www.theservicecentre.co.uk](http://www.theservicecentre.co.uk) and where necessary, we will arrange for an engineer to call. If the technical problem is not resolved under this guarantee, **we will replace your machine or, if you prefer, give you your money back.**

All Hotpoint appliances carry a fully inclusive 12 month parts and labour guarantee as well as free replacement parts for the first 5 years (except microwaves, selected integrated appliances and cooker hoods, which have a one year guarantee) provided that they are fitted by a Hotpoint engineer.

#### Guarantee terms and conditions

Your guarantee is only applicable in the United Kingdom or Republic of Ireland and is subject to the following provisions that your appliance:

- Has been installed and used correctly in accordance with this instruction booklet.
- Has been used solely for domestic purposes and is located on domestic premises (ie. not for commercial or trade use).
- Has been properly connected to a suitable electrical supply voltage as stated on the appliance rating plate.
- Has not been subject to misuse, accident, modified or repaired by anyone other than one of our own service engineers.



For pre purchase information on any other Hotpoint product call: 08701 50 60 70  
or visit: [www.hotpoint.co.uk](http://www.hotpoint.co.uk)



## Recycling & Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality recycled components to keep down customer costs and minimise material wastage. Please dispose of packaging and old appliances carefully.

To minimise risk of injury to children, remove the door, plug and cut mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket and the door cannot be locked shut.



## Key Contacts

### After Sales Service

Over 900 trained specialists, directly employed by us, ensure that you can have complete confidence in both the appliances and services we offer.



### Repair Service and Information Desk

UK: 08709 066 066

(Open 8 to 8 Mon - Fri, 8 to 6 Sat, 10 to 4 Sun & Bank Holidays)

[www.theservicecentre.co.uk](http://www.theservicecentre.co.uk)

Republic of Ireland: 1850 302 200

Note: Our operators will require the following information:

Model number:

Serial number:

### Extended Warranties

UK: 08709 088 088

(Open 8 to 8 Mon - Sun)

[www.theservicecentre.co.uk](http://www.theservicecentre.co.uk)

Republic of Ireland: 1850 502 200

### Genuine Parts and Accessories

UK: 08709 077 077

(Open 8-30 to 5-30 Mon - Fri & 9 to 12 Sat)

[www.theservicecentre.co.uk](http://www.theservicecentre.co.uk)

Republic of Ireland: (01) 842 6836